



বাংলাদেশ অ্যাক্রেডিটেশন কাউন্সিল

Bangladesh Accreditation Council

BSL Office Complex-2 (2nd Floor),
1 Minto Road, Ramna, Dhaka-1000
www.bac.gov.bd

BAC Service Feedback Form

Providing quality service that is accessible to our service receivers, visitors or others who use our services is important to us. Your comments, complaints and compliments will help us monitor and improve our services and your service experiences. Your feedback will help us to identify where changes should be considered, ways in which we can improve how we deliver services to customers and other people with disabilities, and what we are doing a good job at.

Feedback may be provided by:

Mail or deliver to: **Bangladesh Accreditation Council**
BSL Office Complex-2 (2nd Floor), 1
Minto Road, Ramna, Dhaka-1000
Attention: Administration

E-mail to: bac.gov.bd@gmail.com
Telephone: 02-222224171

The date of the service experience you would like to provide feedback on: _____

1. What service did we provide? _____
2. Did we meet your service needs? _____

	YES	NO	SOMEWHAT
Did you receive the service, information, or help you needed?			
Were you treated in a courteous and considerate manner?			
Was service provided to you in an accessible manner?			
Did you have any problems accessing the service?			
Were you satisfied with your overall service experience?			

Please give the details of your service experience. _____

Do you have any suggestions that will help us enhance the way we provide services to people with disabilities? _____

Contact details: (optional)

If you want to receive a reply, please us know how you would prefer us to contact you.

Email – Your email address is: _____ Phone/Mobile – Your phone/Mobile number is: _____